

## MISSED APPOINTMENT POLICY

## Please review, as it has significantly changed.

Occasionally, we all miss an appointment. Repeated missed appointments are unacceptable, and results in delayed care for other patients. Our goal is to accommodate patients in a timely manner. In order to do so, we are implementing the following no show policy.

We will no longer send written notices of missed appointments by mail.

Please keep in mind, that showing up *past* your appointment, is considered a no show. If the doctor is able to work you in, same day but different time, that is a work in appointment. The original appointment is still a no show.

On the first and second no show you will receive a phone call, text, and /or email. On the 3<sup>rd</sup> no show, you will be discharged from Salisbury Pediatrics. This includes all siblings. We will continue to see your child for 1 month for emergency visits only. That allows you time to find another primary care physician for child. It is your responsibility as parent / guardian to keep our office informed if you are unable to make your scheduled appointment.

Signed (Parent / Guardian /Patient, if over 18)	Date	